#### **River Murray Flood Community Newsletter**

Issue 19: Monday, 3 July 2023



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#### **Message from Alex and Deb**

Welcome to the latest edition of the River Murray Flood Community Recovery Newsletter.

It's been another week of progress with demolitions occurring in different locations along the river.

Top of mind for many has been the amendments to the planning and building codes which were under consideration. Good news on this front as the new River Murray Flood Resilience Code Amendment came into effect yesterday. Most importantly, even though they are effective from now there is a consultation period of 8 weeks, so we encourage everyone to take a look and provide your input to this Code Amendment. We have put the relevant links in the very first article in this week's newsletter. Please, have your say and help construct a more appropriate code for your region for the years to come.

The Adelaide Guitar Festival ramps up this week with a number of shows being held in the Riverland. We hope you will take the time to go and see a show, not only for the joy of seeing some amazing artists, but also for some well-earned time for recreation as we enter the mid-year school holidays. Take the family. Some events even have free buses organised for you.

For your information, this newsletter is our 19<sup>th</sup> edition and it has been provided on a weekly basis since 17 February 2023. Given the Recovery activity along the river is now entering a phase which is more predictable and a little less spontaneous, we have taken the decision to switch to a fortnightly production schedule for the newsletter

Please be assured though, that if important information comes to hand in between publishing dates, we will circulate and share that to all our subscribers on the same email which you registered for the newsletter.

Please also be assured that the Recovery team is continuing on and all the contact details remain the same.

As always, please don't hesitate to contact us should you need further information or to be linked to someone who can assist with issues you may be confronting.

For any flood-related queries call the State Relief and Recovery Infoline on

1800 302 787, visit <u>sa.gov.au/floods</u>, visit a <u>Recovery Centre</u>, or contact either Deb Richardson or myself. I hope you enjoy this week's newsletter.



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#### Important Changes - New planning rules in place now



A suite of new planning rules designed to protect River Murray regions from future flood events and assist with a strong recovery and rebuild are come into effect this week.

To fast-track the region's recovery the interim changes came into immediate effect from Thursday, providing a quicker building approval process for the influx of applications expected.

This will coincide with the start of community consultation to shape the final, long-term code amendment – the River Murray Flood Resilience Code Amendment – which seeks to enhance the region's resilience and reduce the impact of any future flooding events or declared emergencies.

South Australians are invited to have their say on the River Murray Flood Resilience Code Amendment on the <u>yourSAy</u> site.

Some excepts for your interest are:

If a property owner currently has an existing ground level dwelling that cannot be repaired (which is explained further below) it will generally need to be replaced with an elevated dwelling.

New dwellings and dwelling additions should also avoid impeding floodwaters. To achieve this, they must either:

- be wholly located outside of the 1956 floodplain, or
- limit undercroft enclosures to 15 square metres in area that do not contain habitable rooms and that are clad with removable panels or roller doors.

Further, the following forms of remediation works generally require approval and you will be required to consult with the relevant council for confirmation:

- replacement (or addition) of structural framing (floor, wall and roof) members, and
- replacement of stairs and/or balustrades.

The interim amendments to the Planning and Design Code include:

- Requirements around height of floor above ground the 'finished floor level'
  - Maximum height increased from 2.5 metres to 3 metres, or up to 4 metres to be above the level of a one-in-100-year flood event.
  - Minimum heights along the river based on updated one-in-100 year flood event data.
- Maximum overall building height increased to 8 metres, up from 7.5 metres, with a two-storey cap.
- Updated resilient design and materials for underfloor structures
  - Installation of roller doors or similar on all four sides of any enclosed area to ensure the free passage of floodwaters.
- Maintain open space areas around storage areas, with maximum storage area increased to 60 square metres, up from 15 square metres.
- Streamlined assessment for sheds, carports and garages which are located behind a riverfront dwelling, removing previous red tape.
- Rezoning flood-affected shack settlements, including Paisley and Murbko, to assist development applications and rebuild efforts.

Everything you need to know, and the Code Amendment can be found at yourSAy.

## Community Survey Highlight 2 - Social and community issues: June 2023

The majority of responses (165 in total) were from Mid Murray Council (75%), with others coming from Murray Bridge, Berri Barmera, Loxton Waikerie, Renmark Paringa and Coorong.

About 50% of you were shack owners, while 43% said that you live and/or work in one of the affected council areas, and 17% reported that you have a business in the areas.

Some key points the respondents emphasised in the survey were:

- **Inclusiveness**, i.e., include both property owners and tenants in the recovery and resilience-building efforts.
- Community engagement and interaction by local councils and government agencies are important.
- **Communication** should be through various channels to ensure effective information dissemination.
- **Emotional well-being assistance** through mental health workshops and initiatives is crucial.
- It is important to learn from past experiences.
- **Timely approval of building applications** and clear communication are really important for effective recovery and resilience planning.
- Efficient waste collection and proper cleaning are key issues for the post-flood recovery process.
- Improved healthcare and education infrastructure support community's needs during and after floods.
- Recovery and development plans should take into account environmental protection measures and considerations.

We will post more results from the survey in following newsletters.

As at this point in time, what practical projects or programs would you like to see implemented to assist your community's recovery in the next 6 months?

<u>Let us know what you think – just click on this link to answer a few questions.</u>

**Event - The Guitar Festival hits the road to the River** 



Its's always important to take time out to relax, even more so in difficult times. If you'd like a (free) day out at the Guitar Festival in the Riverland, including transport read on!

The Adelaide Guitar Festival is an international event attracting world-class guitarists in all forms of music, from classical to county, jazz, blues, to rock and folk and this year its *On the Road* to the Riverland. There will be a series of free performances from Thursday 6 July to Sunday 9 July across multiple towns and venues, with something for everyone. <u>Click here for all the Riverland</u> performances

There will be free transport provided to these shows with pick ups at Mannum, Blanchetown and Waikerie, book via the link;

Friday 7 July Mallee Fowl Restaurant Monash, leaving Mannum at 4.00pm and leaving Mallee Fowl at approx. 9.30pm.

Bus Trip to Mallee Fowl Restaurant Guitar Festival Friday 7 July 2023

Saturday July 8 Chaffey Theatre, Renmark, Leaving Mannum at 2.00pm and leaving Renmark at 9.45pm

Bus Trip to Chaffey Theatre, Renmark Guitar Festival Saturday 8 July 2023

There will be free transport to this show with pickups at Mannum, Blanchetown and Morgan, book via the link,

Sunday July 9 Overland Corner Hotel, Overland Corner, leaving Mannum at 9am and leaving the Overland Hotel at 4.00pm

<u>Bus Trip to Overland Hotel, Overland Corner Guitar Festival Sunday 9 July 2023</u>

Bookings are open now (on the links provided) for flood impacted people and subscribers to the Recovery Newsletter, any spare seats on the bus will be open to the public from 30 June. You are welcome to bring family and/or friends.

**Vouchers - Round two progress update** 



Operators across our Murray River regions are already seeing an uptick in bookings, thanks to round two of the SATC's River Revival Vouchers – with almost 2000 bookings already secured.

More than 110,000 registrations were made over the three day ballot period earlier this month, signifying consumers across South Australia, Victoria and New South Wales are ready to support our flood affected regions.

For travel until 30 November, lucky voucher winners are helping boost visitation and expenditure in our flood affected communities over winter and spring.

A second chance draw will take place on 27 July to allow vouchers not redeemed in the first booking period to be cancelled and re-issued, helping drive further bookings and expenditure to the flood affected regions.

This follows round one of the program injecting almost \$1.8 million in voucher bookings alone into the Murray River regions, with 4,369 bookings at accommodation and experience providers.

## Info - \$47 million for South Australian projects under Disaster Ready Fund



South Australia will be better protected and prepared for future natural disasters following with 23 local projects receiving grants worth a combined \$47 million under Round One of the Federal Government's new Disaster Ready Fund.

The fund was an election commitment by the Albanese Government, and will deliver national long-term mitigation funding to help protect communities from natural disasters, including through building vital infrastructure like flood levees, seawalls and hazard warning systems.

To read more, check out the June edition of DEW's *River Murray SA* newsletter by <u>clicking here</u> or clicking the image above.

#### **Vouchers - Dump vouchers extended!**



The voucher program for disposal of flood-affected materials, which was due to end on 30 June, has been extended to Monday 31 July.

All existing vouchers will be honoured until this date, and can be collected and redeemed at any <u>participating transfer station</u>.

For a complete list of participating transfer stations and their respective opening hours, visit the GISA website.

The types of flood-affected materials you can dispose of include:

- hard waste (furniture, mattresses, household items, whitegoods)
- garden waste and trees, branches and reeds that may have washed onto your property
- debris from your house and sheds (metal, bricks, timber, piping, fittings)
- plant and machinery (tools, lawnmowers, bikes and similar)
- water sport equipment.

Other accepted items which must be kept separate include:

- electronic equipment and electrical items
- hot water systems
- air conditioners.

To learn more about the disposal vouchers for flood-affected materials, <u>read the FAQs</u>.

Ongoing kerbside waste clean-ups will continue until all flood affected materials have been removed.

Assessments across the River Murray region have commenced. To check the status of your assessment or get further information on progress, contact Disaster Management Australia on <u>1800 418 491</u>.

#### **Further information**

For details on flood waste management, including Frequently Asked Questions, visit <a href="https://www.greenindustries.sa.gov.au/floods">www.greenindustries.sa.gov.au/floods</a>.

## Grants - Small Business Flood Grants application periods extended and eligibility updated

## River Murray Flood

# Small business grants

Application periods extended & eligibility updated





#### Flood Recovery Grant has been extended until 31 December 2023.

The **Flood Recovery Grant** is available to help pay for costs of clean-up and reinstatement of small businesses and not-for-profit organisations that experienced damage as a result of the River Murray flood. Recently the definition of a **sole trader small business** changed, to those that derive at least 50% of the income from the business.

#### **Industry Support Grant** has been extended until 30 September 2023.

The **Industry Support Grant** is a \$10,000 payment for an eligible business that usually operates in the affected area and has experienced a downturn of 30% or more in revenue over three consecutive months, up to and including April-June 2023. This grant may cover your usual business costs or be used to make changes to your business so it can operate effectively post-flood.

Eligibility now includes businesses that have been operational for less than one year, if the business can demonstrate that income received was 30% less than anticipated.

Information on all small businesses flood supports, including guidelines and eligibility criteria can be found at <a href="https://www.business.sa.gov.au/floods">www.business.sa.gov.au/floods</a>.

Financial counselling through Rural Business Support (RBS) is available to help you on 1800 836 211 (freecall), email <a href="mailto:enquiries@ruralbusinesssupport.org.au">enquiries@ruralbusinesssupport.org.au</a> or visit <a href="mailto:Rural Business Support">Rural Business Support</a>.

#### **Grants - Foundation for Rural Regional Renewal**



The Strengthening Rural Communities (SRC) Prepare & Recover program supports communities in remote, rural and regional communities across Australia to implement initiatives that **prevent and prepare** for future climate

related impacts, or **recover** from existing disasters in the medium to long-term timeframe, generally one to ten years after the disaster.

Grants **up to \$25,000** are available for not-for-profit organisations to deliver a broad range of initiatives to strengthen the capacity and capability of local people, organisations, networks, and systems that help communities to be informed, skilled, connected and resourced for the future.

For more information and specific funding requirements for South Australian flood-impacted communities, please visit the <u>Foundation for Rural Regional</u> <u>Renewal</u> website. **Application close 31 August 2023** (with funding announced in late November).

#### **Grants - Non-Government Organisation (NGO) grants**



Non-Government organisations (NGOs) and/or Not-for-profit organisations (NFP) play an important role in assisting communities and individuals with recovery from emergencies and disasters.

These organisations generally deliver their services through volunteers who are crucial in helping out communities. While volunteers offer their time for free, it is acknowledged that NGOs/NFPs have ongoing costs in providing the supervision, training, equipment, and supplies that enable volunteers to undertake activities and work safely and effectively.

In recognition of this, funding is available to support non-government and notfor-profit organisations assisting flood-affected communities to recover from the flood. Grants can be used towards supervising or training volunteers, purchasing critical supplies and assist with the rapid deployment of crews on the ground to assist with recovery activities.

The first round of flood-related NGO grants was announced in February 2023 and Round 2 is now open. If you are an eligible organisation, we encourage

you to have a look at the fund guidelines and get your application in to help you help others.

The closing date for Round 2 is 31 August 2023. For more information or to apply, please visit Relief and financial assistance | Recovery

## **Grants - Foundation SA's Disaster Recovery Grants remain open**



Applications for Foundation SA's Disaster Recovery Grants remain open, offering South Australian-based non-profit organisations up to \$10,000 to support community-led recovery initiatives in the Riverland and Murraylands areas.

The South Australian Disaster Recovery Fund was developed by Foundation SA as a disaster response for non-profit organisations working in impacted regions.

Foundation SA activated the fund to gather donations and support floodimpacted communities.

Thanks to the generous support of four South Australian philanthropic foundations and the general public more than \$75,000 for these grants has

been raised so far.

#### Who is eligible to apply?

All local South Australian community organisations, non-profits and local councils working in flood-impacted communities across the following LGA's are invited to apply:

Alexandrina
Berri Barmera
Coorong
Karoonda East Murray
Loxton Waikerie
Mid Murray
Murray Bridge
Renmark Paringa

#### How much funding is available and when do applications close?

Grants will be offered between \$5,000 to \$10,000 depending on the nature of the proposed project.

Foundation SA understand not all organisations are ready to apply for funding. **Applications will remain open until all funds are expended**. Foundation SA encourage you to apply when you are ready. Applications will be assessed as they are submitted.

#### Grants will be offered for projects in two focus areas

#### **Community Recovery**

Grants to support the delivery of programs, initiatives and events that bring people together, enhance community resilience and support local needs throughout the long-term recovery efforts; and programs that build preparedness for future disasters.

#### **Environmental Recovery**

Foundation SA will fund projects that aim to restore natural environments and leverage positive environmental outcomes the floods have presented, such as native flora and fauna restoration and recovery projects, cultural site protection measures and research and education for future resilience and preparedness.

For more information and to apply click here.

#### Free Event - Accidental Counsellor Workshop



Accidental counsellors often find themselves in a counselling role by accident, as a result of conversations or requests from customers, colleagues, friends or others. Facilitated by experienced Lifeline mental health trainers, this FREE workshop provides practical and effective skills to step into the shoes of a counsellor and be able to respond to and support others when they're experiencing a challenging time.

#### **Learning Outcomes:**

By the end of this course participants will be able to:

- identify signs of people in emotional crisis
- improve communication and active listening skills to provide support
- gain awareness of mental illness and suicide intervention
- discover helpful support options and referrals
- explore self-care strategies when in a supporting role.

You can click the image above to go directly to the Register page or click on your preferred session for flyer and booking QR Code.

**BLANCHETOWN - 8th August 2023** 

**BOWHILL - 9th August 2023** 

Resources - iReach Wellbeing Kit anyone?



Our mental health and wellbeing exists on a continuum and changes over time. The <u>iREACH</u> flood wellbeing kits provide resources to assist people affected by flood to track their mental health, suggest ways that they may be able to enhance wellbeing and provide useful resources and links.

Recovery after natural disaster is a marathon not a sprint and our need for support and wellbeing can change over time. Whilst these changes may occur when someone is connected to services and agencies, this may not always be the case. The kits are a great way to encourage conversation, empower people to manage their wellbeing and support them to connect with services such as recovery and community wellbeing officers.

The kits will be rolled out over the next month, so keep an eye out for yours at community events and the recovery centres!

**Update - Johns Lyng Disaster Management Australia** 



The Flood Waste Clean-up Program continues to make progress, with over 500 Structural Assessments completed. These assessments are facilitating demolition planning and future hazard reduction. Additionally, we have already disposed of over 3,000 tonnes of waste, and this number continues to grow. We are also in the process of onboarding local trades, which will enable us to incorporate them into future works.

Our team is actively trying to contact a number of registrants through various means such as phone, email, or SMS via the DMA Contact Centre. If you are one of these registrants or know someone who is, please reach out to DMA using the number listed below. Understanding the community's support requirements and scheduling Structural Assessments are among our key priorities. Having an initial discussion with our case managers will greatly support your recovery.

We are currently planning the removal of debris that has been relocated by the flood and is difficult to access. There are a significant number of items that need to be assessed, and a removal plan will be implemented accordingly. We will provide future updates on the progress of this work.

The DMA team will be conducting a series of visits to flood-affected communities, offering registrants and others the opportunity to learn more about the program and enjoy a free BBQ. **The first BBQs will be held on July 8** at the following locations:

- Blanchetown DMA Hub (Sanders St) from 09:30am to 11:00am
- Swan Reach Stott Hwy (near the Ferry) from 12:00pm to 02:00pm

For the past five weeks, DRA Volunteers have been actively assisting with volunteer support requests. They have already helped over 30 property owners with their individual needs and will continue to support residents in the coming weeks. DRA still has capacity to provide additional support, so we encourage the affected community to contact the number below to request assistance.

#### **Kerbside Collection Schedule**

Please note that this schedule may change due to demand, weather, and other unforeseen circumstances. Registrants will receive the collection schedule through this newsletter, the GISA website flood clean-up map, and SMS messages.

Monday, 3 July 2023	Swan Reach Nildotti Blanchetown Morgan Scrubby Flat
Tuesday, 4 July 2023	Scrubby Flat Walker Flat Scotts Creek Morphetts Flat Blanchetown
Wednesday, 5 July 2023	Punyelroo Pellaring Flat
Thursday, 4 July 2023	Blanchetown Paisley
Friday, 7 July 2023	Reserved
Monday, 10 July 2023	TBC
Tuesday, 11 July 2023	TBC
Wednesday, 12 July 2023	TBC

Thursday,	13	July
2023		

TBC

**Friday, 14 July 2023** 

**TBC** 

If you have not yet registered your property and would like assistance, please register with GISA on 1800 302 787 between 9:00 am and 5:00 pm, Monday to Friday. If you have already registered and wish to discuss your case, please contact DMA on 1800 418 491.

#### Info - Demolition

Insured and uninsured properties are eligible for a **free demolition**.

- 1. The first step is to talk to your insurer and follow their assessment process.
- 2. If you are advised that your property is considered a total loss and that you will receive a payout from your insurance provider you can opt in for a free demolition.
- 3. Check your settled sum against your policy details. Some policies include the cost of a demolition in the sum insured, while others will be in addition to the sum insured. As the South Australian and Australian government are covering the costs of demolitions, insurance providers have agreed to pass on these savings to policy holders. If your policy has demolition costs as an additional sum, make sure this has been paid to you. You can discuss this with your insurance provider.
- 4. Have your insurance documents ready for discussion
- 5. Once you have done these steps, or if you are uninsured, please call Disaster Management Australia (DMA) on 1800 418 491 to discuss next steps.

## **Contact - Riverlands & Murraylands mental health support**



#### **Fact Sheet**

## Riverland and Murraylands mental health support

When a disaster happens, it is common to feel stress and grief. Some people will recover without formal help, and others might need some extra support to help get things back on track.

If you or someone you know is feeling overwhelmed and struggling to cope, reach out to local services that can provide mental health and wellbeing support – they're here to help.

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Click here to view the <u>Riverlands and Murraylands mental health support fact</u> <u>sheet</u> where you will find all the relevant contact information for each service and provider.

#### **Contact - Marine safety hazard reporting**



As the water subsides, people are back on the water, and clean-ups begin, you may notice some substantial debris either in the water or submerged. If you do, and believe it to be a safety hazard created, please do not hesitate in reporting it. The most effective method to do this is via the Report a marine safety concern link (listed below). This will ensure that the report is directed to the

appropriate place to have it assessed and dealt with as necessary.

SA.GOV.AU - Report a marine safety concern (www.sa.gov.au)

#### Info - Visit a Recovery Centre



Recovery centres are operating in Mannum and Murray Bridge, with recovery services also available at the Berri Housing SA office. A range of agencies are available through these centres including Disaster Ministries, Services Australia, Good Shepherd, the Department of Primary Industries and Regions (PIRSA) and the Department for Industry, Innovation and Science (DIIS).

In addition, another round of pop-up recovery centres are continuing. Have a chat with a friendly Recovery Officer who can help with:

- Access to recovery information and referrals
- Quick and easy grant assessments
- Well-being check-ins and referral if needed
- GISA clean-up registrations and assistance with follow up
- Access to clean up suits, paint brushes and cleaning products
- A friendly ear to talk to
- Assistance with recovery grant applications

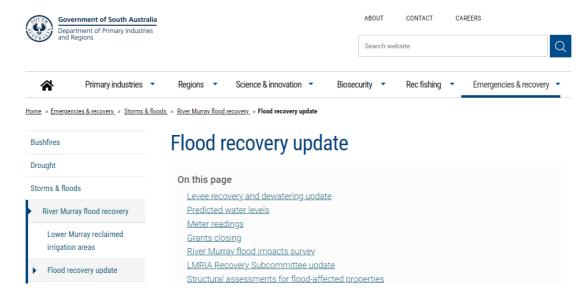
Berri

Monday to Friday, 9:00am to 5:00pm Housing SA office 29 Vaughan Terrace, Berri

Mannum

Tuesday, Wednesday and Thursday, 9:30am to 4:30pm
Mannum Institute
47 Randell Street, Mannum

#### Info - PIRSA's flood recovery update



The Department of Primary Industries and Regions (PIRSA) continue to provide regular updates through their flood recovery update web page.

The web page provides important information on flood recovery activities undertaken by the PIRSA and the Department of Environment and Water (DEW), including the dewatering progress and levee assessment and stabilisation. Key flood recovery contacts are also provided.

<u>Click here</u> for more information and to view the latest updates.

### Info - DEW River Murray newsletter - The flood of a generation



The Coorong, Lower Lakes and Murray Mouth (CLLMM) region continues to receive water from the largest South Australian flood in more than 50 years.

The influx of freshwater to the Coorong throughout the summer months led to some of the largest peaks in average daily water levels on record, at both the Southern and Northern lagoons.

To read more or to subscribe to the Department of Environment and Water (DEW) newsletter, <u>click here</u> or the click the image above.

Info - Japanese Encephalitis Vaccine (JEV) still available



Eligible people are encouraged to book their vaccination now.

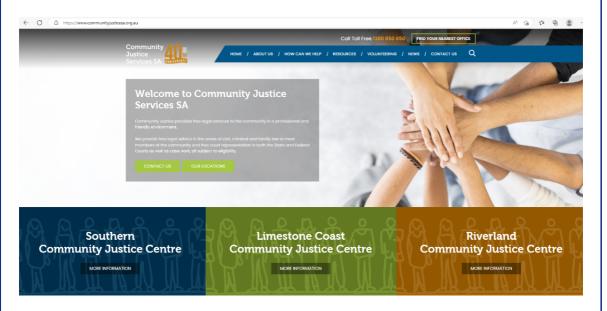
#### Eligibility:

- regularly spend time outdoors placing them at risk of mosquito bites, or
- · are experiencing homelessness, or
- are living in conditions with limited mosquito protection (e.g. tents, caravans, dwellings with no insect screens), or
- are engaging in outdoor flood recovery (clean-up) efforts, including repeated professional or volunteer deployments.

For more information about JEV, eligibility, and where to get vaccinated please follow the link below:

Japanese encephalitis virus (JEV) vaccine | SA Health

#### Info - Community Justice e-News



Community Justice is a registered charity providing free legal advice on Family, Criminal and Civil law matters to everyone in our catchment areas, regardless of their income or assets.

As a trusted community legal service for the past 40 years, we understand the importance of empowering the community with up-to-date information about the law, their legal rights and importantly, where to get free legal help and information when you need it.

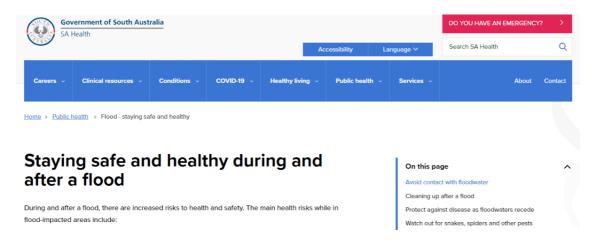
#### Our new Community Justice E-News aims to provide:

- regular updates on our programs and initiatives
- information about upcoming events and free community legal education
- up to date legal information and resources
- latest news and announcements

We look forward to connecting with you!

For more information about <u>Community Justice</u>, <u>please click here</u> or simply click the image above.

#### Info - Flood recovery health fact sheets



SA Health has developed a series of fact sheets to assist flood-affected communities recover from the River Murray flood event. These fact sheets cover a range of topics including managing flies after flooding, dealing with mould and snake bite first aid advice.

For more information and to view these fact sheets <u>click here</u>.

#### Info - Keep informed



Recovery can be complicated so we are frequently updating our website to ensure you remain up to date.

Visit <u>sa.gov.au/floods</u> for information on the River Murray flood recovery. You can also view details of upcoming community meetings, subscribe to this newsletter and view previous editions.

#### Feedback - Tell us what you think

Please use the link below to let us know what you would like to see in upcoming newsletters.

#### Provide your feedback

#### Catch up - Missed a newsletter?

Missed a previous edition of the recovery newsletter? Catch up on all the recovery news.

Please share this newsletter with anyone interested in the River Murray flood recovery.

See previous editions

Sign up for future newsletters

#### Share this newsletter











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